

# Northwest Hennepin Family Service Collaborative

## 2020 Community Impact Report

### MESSAGE FROM THE EXECUTIVE DIRECTOR

Hello colleagues and friends,

In March 2020, I began coordinating the Northwest Hennepin Family Service Collaborative. Within ten days, the Minnesota Governor ordered a shelter-in-place period to slow the spread of COVID-19. Life was **upended**, people lost income, and businesses temporarily closed. Access to family stability services and basic needs became fraught with anxiety and added safety measures.

Our teams grew and adapted to the **new normal**. To focus on closing the gaps, our Governance Commissioners and staff began examining operational practices, human service programs, and equity measures in response to the pandemic.

- ⇒ In early May 2020, Governance Commissioners pledged to diversify the commission and form a racially **representative leadership** that is reflective of the communities we serve.
- ⇒ In June, we began offering a Lunch N Learn speaker series, as requested by community partners to facilitate **idea sharing**.
- ⇒ In July, we launched a **Stable Housing** Resources group to assist families facing pandemic hardships.
- ⇒ In August, we partnered with six agencies to develop *Health on the Go!*, a **health equity** and COVID-19 prevention service for Brooklyn Center and Brooklyn Park families.
- ⇒ In September, we received a grant for providing Hennepin Housing Help outreach to 220 families owing **back-rent**.
- ⇒ In November, governance commissioners adopted new **vision and mission** statements.
- ⇒ In February, we received a second grant to provide outreach on the Rent Help MN assistance program for **housing stability**.
- ⇒ In April 2021, we held our first annual **staff appreciation** picnic.

On the next page, you will see the outcomes of **financial investments** in Northwest Hennepin Family Service Collaborative's family stability services. Staff logged over **4,600 visits** from children, youth, and families in 2020. Please join me in extending gratitude to our staff and direct service providers.

Rachel Harris, MA, Executive Director



#### VISION

We believe children, youth, and families have the right to flourish in school, home, and community.

#### MISSION

Grounded in equity, our mission is to strengthen collaboration that leads children, youth, and families in living full, healthy lives.

#### GUIDING PRINCIPLES

Equity  
Well-being  
Collaboration



# Northwest Hennepin Family Service Collaborative

Individuals Served by Collaborative Programs in 2020

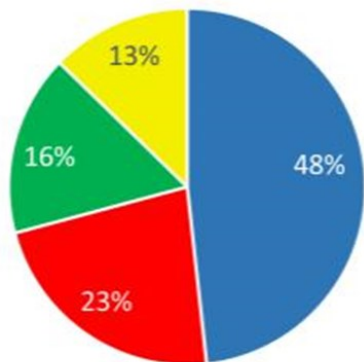


## Minnesota State Family Service Collaborative Priorities

- Priority 1 - Promote mental health & well-being of children, youth & young adults\*
- Priority 2 - Support healthy growth & social emotional development of children, youth & young adults
- Priority 3 - Strengthen resilience & protective factors of families, schools & communities

\*Measured by individual visits

2020 NWHFSC Spending Categories



## NWHFSC Programs Legend

- Family School Coordinator middle school mental health
- Northwest Immunization Clinic, Brooklyn Center Community Schools health resource center
- Regional family advocate
- Community resiliency, education series, and systems change, plus administration (10%)

NWHFSC staff are ready to serve community members living in these cities by offering:

- Free or reduced-cost immunizations
- Free family advocate services
- Free middle school mental health visits
- Free or reduced cost Brooklyn Center health resource center services

Please visit [www.nwhfsc.org](http://www.nwhfsc.org) to learn how to access these services.

